

Terms and Conditions

A. Ownership of Property: The customer has represented and warranted to The UPS Store that he or she is the legal owner or in lawful possession of the property and has the legal right and authority to contract for services for all the property tendered.

B. Pricing and Payments. All pricing can be found online. Payment is required at sign-up. Although, it is difficult to know all items that will be stored, the weights of items and whether the pick-up time will be during the no charge days, the customer is making their best estimation. Any amount of money overpaid by the customer will be refunded within a timely manner. If The UPS Store determines after picking up, there are additional fees for more items than originally signed up for, overweight or oversized items or outside normal pick-up times, the customer, authorizes The UPS Store to charge the card on file for the remaining amount outstanding.

1. Cancellation Policy: Due to increasing costs, cancellations are not accepted. If you are unsure of your reservation, use the downpayment option. However, the downpayment will not be refunded. If you have an extenuating circumstance, please call at (304) 599-0001.

C. The storage of items is 4/26 to Labor Day, 9/1 to 1/21 and 12/15 to 4/30. Additional fees apply for storage beyond these dates. This agreement including the protection plan for which was selected stays in effect if the storage term is extended. If additional fees arise or the storage term extended to an additional term, the customer agrees to allow The UPS Store to charge the additional fees to the card on file.

D. The UPS Store will not be held liable for delays or damages caused by war, acts of God, street traffic, or other causes beyond the control of The UPS Store.

E. Labeling: Customer is responsible for labeling each item on at least two sides but not the top and bottom: The customer's full name, university, phone number, and email address are required on all items. We will not be responsible for lost items that are not labeled upon pick up.

F. The customer agrees to be present at the agreed upon location for both the pick-up date and time and the delivery date and time. If customer is not present, it is acceptable for the company to leave items with another customer's representative or if curbside delivery, a picture of the contents on the curb of the assigned location. The UPS Store will not be held liable for items left for the customer. If the customer, requires a different pick-up time or delivery time other than that was originally selected, a reschedule fee will apply.

G. Items left more than 30 days past the agreed upon end date of the storage term (the scheduled delivery date) without communication from the customer shall be considered abandoned. Abandoned items will be discarded or donated at the expense of the customer.

H. Non-Affiliation with Colleges and Universities: The UPS Store is a privately owned business and is in no way affiliated with the Colleges or Universities at which it performs its business unless otherwise specified.

I. In the event that the customer needs early access to their items, The UPS Store reserves the right to charge an additional fee for access to stored items during the agreed upon storage term or for delivery of stored items to the customer before the agreed upon delivery date.

J. Entire Agreement: This contract represents the entire agreement between parties hereto and cannot be modified except in writing and shall be deemed to apply to all of the property which The UPS Store may now or any time in the future store, pack, transport or ship for the customer's account.

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